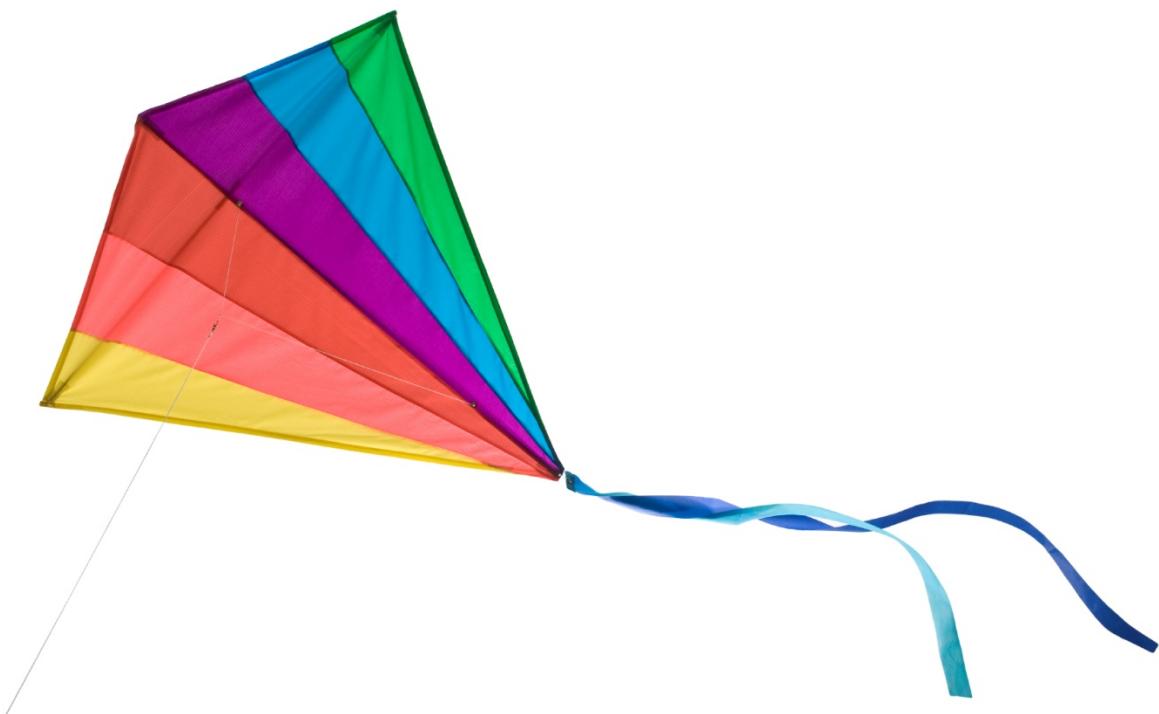


THE  
**NATIONAL  
COUNCIL FOR  
PALLIATIVE  
CARE**



Public Health  
England

hospice<sup>UK</sup>



# **National Survey of Patient Activity Data for Specialist Palliative Care Services**

## MDS data tables for the year 2013-2014

## About the National Council for Palliative Care

The National Council for Palliative Care (NCPC) is the umbrella charity for all those who are involved in providing, commissioning and using palliative care and hospice services in England, Wales & Northern Ireland. NCPC promotes the extension and improvement of palliative care services for all people with life threatening and life-limiting conditions and promotes palliative care in health and social care settings across all sectors to government, national and local policy makers. For further information or to subscribe to NCPC to receive publications free of charge and reduced rates at conferences visit [www.ncpc.org.uk](http://www.ncpc.org.uk)



## About The National End of Life Care Intelligence Network

The National End of Life Care Strategy, published in 2008, pledged to commission a National End of Life Care Intelligence Network (NEoLCIN) to improve the collection and analysis of national data about end of life care for adults in England.

This is with the aim of helping the NHS and its partners commission and deliver high quality end of life care in a way that makes the most efficient use of resources and responds to the wishes of dying people and their families. NEoLCIN plays a vital role in supporting the comprehensive implementation of the strategy. On 1<sup>st</sup> April 2013 NEoLCIN became part of Public Health England, an executive agency of the Department of Health.

The NEoLCIN website is [www.endoflifecare-intelligence.org.uk](http://www.endoflifecare-intelligence.org.uk)  
Public Health England's website is [www.gov.uk/phe](http://www.gov.uk/phe)



## About Hospice UK

Hospice UK is the national charity for hospice care. We champion and support the work of more than 220 member organisations that provide hospice care across the UK, so that they can deliver the highest quality care to people with terminal or life-limiting conditions and support their families.



Hospice UK supports the breadth, dynamism and flexibility of modern hospice care, by: influencing Government and decision makers; improving quality of care through the sharing of good practice; and providing resources, training, education and grant programmes.

We work collaboratively with our members to support their vital work and to create a stronger voice for hospice care in the UK. We also support the development of hospice and palliative care worldwide. Hospice UK's website is [www.hospiceuk.org](http://www.hospiceuk.org)

# MDS annex: data tables

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## Contents

List of all tables .....	3
MDS overall.....	8
Inpatients .....	13
Day Care.....	21
Community Care .....	27
Hospital Support .....	33
Outpatients .....	39
Bereavement Support.....	44

*Note on figures: where possible, the number of organisations providing each data item in each year is given in parentheses on each graph. Different organisations return MDS data from year to year, and so any historical trends presented here are subject to the caveat that the profile of services responding may be different from year to year.*

*Not all services report on all items of data; consequently the total number of people accessing a service varies from section to section of the report. Throughout the report, where services have provided clearly anomalous data, they have been excluded from the analysis.*

## List of all tables

Table 1: response rates by setting and country for 2013/14 .....	8
Table 2: total number of people accessing each MDS setting, 2008-2014 .....	8
Table 3: mean number of people per organisation accessing each MDS setting, 2008-2014 .....	8
Table 4: reported patient numbers by age and setting in 2013/14 compared with ONS death data from 2013.....	9
Table 5: reported patient numbers by sex and setting in 2013/14 .....	9
Table 6: number of types of primary diagnosis treated in all settings, 2013/14.....	9
Table 7: reported patient numbers by type of cancer diagnosis and setting in 2013/14, compared with ONS cancer death data for 2013.....	10
Table 8: reported patient numbers by type of diagnosis other than cancer and setting in 2013/14, compared with ONS death data for diagnoses other than cancer for 2013 .....	10
Table 9: proportions of each reported diagnosis for all patients by setting 2013/14, compared with proportions of all diagnoses across ONS death data for 2013 .....	11
Table 10: reported patient numbers by ethnicity and setting in 2013/14 .....	11
Table 11: breakdown of people of BAME origin accessing each MDS setting in 2013/14 .....	12
Table 12: total people seen in Inpatient settings, 2008-2014 .....	13
Table 13: range in the size of Inpatient services, 2008-2014 .....	13
Table 14: ages of people accessing Inpatient care, 2008-2014 .....	13
Table 15: sex of people accessing Inpatient care, 2008-2014 .....	14
Table 16: number of types of primary diagnosis treated in Inpatient settings, 2008-2014 .....	14
Table 17: range in proportion of people with cancer treated in Inpatient settings, 2008-2014.....	14
Table 18: range in proportion of people with diagnoses other than cancer treated in Inpatient settings, 2008-2014.....	15
Table 19: range in proportion of people with diagnosis unknown treated in Inpatient settings, 2008-2014 .....	15
Table 20: breakdown of number of people with different cancer diagnoses seen in Inpatient settings, 2008-2014.....	15
Table 21: breakdown of number of people with different diagnoses other than cancer seen in Inpatient settings, 2008-2014.....	16

Table 22: breakdown of all diagnosis types as a proportion of all people seen in an Inpatient setting, 2008-2014.....	16
Table 23: ethnicity of people accessing Inpatient care, 2008-2014 .....	17
Table 24: breakdown of people of BAME origin accessing Inpatient care, 2008-2014.....	17
Table 25: location at end of stay for completed Inpatient stays, 2008-2014.....	17
Table 26: number of stays falling into each length of stay category for Inpatient care, 2008-2014....	17
Table 27: location prior to admission for people accessing Inpatient care, 2008-2014.....	18
Table 28: available Inpatient bed days, 2008-2014 .....	18
Table 29: unavailable Inpatient bed days, 2008-2014 .....	18
Table 30: occupied Inpatient bed days, 2008-2014.....	18
Table 31: unoccupied Inpatient bed days, 2008-2014.....	19
Table 32: reserved Inpatient bed days, 2008-2014 .....	19
Table 33: range in Inpatient occupancy across all units (calculated as occupied+reserved/available), 2008-2014.....	19
Table 34: number of Inpatient services reporting each level of occupancy, 2008-2014.....	20
Table 35: total people seen in Day Care settings, 2008-2014 .....	21
Table 36: range in the size of Day Care services, 2008-2014.....	21
Table 37: ages of people accessing Day Care, 2008-2014 .....	21
Table 38: sex of people accessing Day Care, 2008-2014 .....	22
Table 39: number of types of primary diagnosis treated in Day Care settings, 2008-2014 .....	22
Table 40: range in proportion of people with cancer treated in Day Care settings, 2008-2014 .....	22
Table 41: range in proportion of people with diagnoses other than cancer treated in Day Care settings, 2008-2014.....	23
Table 42: range in proportion of people with diagnosis unknown treated in Day Care settings, 2008-2014 .....	23
Table 43: breakdown of number of people with different cancer diagnoses seen in Day Care settings, 2008-2014 .....	23
Table 44: breakdown of number of people with different diagnoses other than cancer seen in Day Care settings, 2008-2014 .....	24

Table 45: breakdown of all diagnosis types as a proportion of all people seen in a Day Care setting, 2008-2014 .....	24
Table 46: ethnicity of people accessing Day Care, 2008-2014 .....	25
Table 47: breakdown of people of BAME origin accessing Day Care, 2008-2014 .....	25
Table 48: range in places per session offered by Day Care services, 2008-2014 .....	25
Table 49: number of attendances falling into each length of support category for Day Care, 2008-2014 .....	26
Table 50: total people seen in Community Care settings, 2008-2014.....	27
Table 51: range in the size of Community Care settings, 2008-2014 .....	27
Table 52: ages of people accessing Community Care, 2008-2014.....	27
Table 53: sex of people accessing Community Care, 2008-2014.....	28
Table 54: number of types of primary diagnosis treated in Community Care settings, 2008-2014....	28
Table 55: range in proportion of people with cancer treated by Community Care services, 2008-2014 .....	28
Table 56: range in proportion of people with diagnoses other than cancer treated in Community Care settings, 2008-2014.....	29
Table 57: range in proportion of people with diagnosis unknown treated in Community Care settings, 2008-2014.....	29
Table 58: breakdown of number of people with different cancer diagnoses seen in Community Care settings, 2008-2014.....	29
Table 59: breakdown of number of people with different diagnoses other than cancer seen in Community Care settings, 2008-2014 .....	30
Table 60: breakdown of all diagnosis types as a proportion of all people seen in a Community Care setting, 2008-2014 .....	30
Table 61: ethnicity of people accessing Community Care, 2008-2014.....	31
Table 62: breakdown of people of BAME origin accessing Community Care, 2008-2014 .....	31
Table 63: outcomes for people referred to Community Care, 2008-2014 .....	31
Table 64: location of death for people being seen by Community Care teams, 2008-2014 .....	31
Table 65: number of completed episodes falling into each length of care category for Community Care, 2008-2014.....	32
Table 66: total people seen in Hospital Support settings, 2008-2014.....	33

Table 67: range in the size of Hospital Support services, 2008-2014 .....	33
Table 68: ages of people accessing Hospital Support, 2008-2014.....	33
Table 69: sex of people accessing Hospital Support, 2008-2014.....	34
Table 70: number of types of primary diagnosis treated in Hospital Support, 2008-2014 .....	34
Table 71: range in proportion of people with cancer treated by Hospital Support services, 2008-2014 .....	34
Table 72: range in proportion of people with diagnoses other than cancer treated in Hospital Support settings, 2008-2014.....	35
Table 73: range in proportion of people with diagnosis unknown treated in Hospital Support settings, 2008-2014.....	35
Table 74: breakdown of number of people with different cancer diagnoses seen in Hospital Support settings, 2008-2014.....	35
Table 75: breakdown of number of people with different diagnoses other than cancer seen in Hospital Support settings, 2008-2014 .....	36
Table 76: breakdown of all diagnosis types as a proportion of all people seen in a Hospital Support setting, 2008-2014 .....	36
Table 77: ethnicity of people accessing Hospital Support, 2008-2014.....	37
Table 78: breakdown of people of BAME origin accessing Hospital Support, 2008-2014 .....	37
Table 79: number of Hospital Support stays ending in death, discharge, or continuing across reporting years, 2008-2014 .....	37
Table 80: place of care after discharge for people accessing Hospital Support, 2008-2014.....	37
Table 81: number of completed episodes falling into each length of care category for Hospital Support, 2008-2014 .....	38
Table 82: total people seen in Outpatient clinics, 2008-2014 .....	39
Table 83: range in the size of Outpatient clinics, 2008-2014 .....	39
Table 84: ages of people accessing Outpatient clinics, 2008-2014 .....	39
Table 85: sex of people accessing Outpatient clinics, 2008-2014 .....	40
Table 86: number of types of primary diagnosis treated in Outpatient clinics, 2008-2014.....	40
Table 87: range in proportion of people with cancer treated by Outpatient clinics, 2008-2014.....	40
Table 88: range in proportion of people with diagnoses other than cancer treated by Outpatient clinics, 2008-2014 .....	41

Table 89: range in proportion of people with diagnosis unknown treated by Outpatient clinics, 2008-2014 .....	41
Table 90: breakdown of number of people with different cancer diagnoses seen in Outpatient clinics, 2008-2014 .....	41
Table 91: breakdown of number of people with different diagnoses other than cancer seen by Outpatient clinic, 2008-2014 .....	42
Table 92: breakdown of all diagnosis types as a proportion of all people seen by Outpatient clinics, 2008-2014 .....	42
Table 93: ethnicity of people accessing Outpatient clinics, 2008-2014 .....	43
Table 94: breakdown of people of BAME origin accessing Outpatient clinics, 2008-2014 .....	43
Table 95: total people seen by Bereavement Support services, 2008-2014 .....	44
Table 96: range in the size of Bereavement Support services, 2008-2014 .....	44
Table 97: ages of people accessing Bereavement Support services, 2008-2014 .....	44
Table 98: sex of people accessing Bereavement Support, 2008-2014 .....	45
Table 99: ethnicity of people accessing Bereavement Support, 2008-2014 .....	45
Table 100: breakdown of people of BAME origin accessing Bereavement Support, 2008-2014 .....	45
Table 101: types of contacts recorded by Bereavement Support services, 2008-2014 .....	46
Table 102: length of support recorded by Bereavement Support services, 2008-2014.....	46
Table 103: diagnosis of deceased relative or friend reported by Bereavement Support clients, 2008-2014 .....	46

## MDS overall

Table 1: response rates by setting and country for 2013/14

Service setting	Number of services responding				All services	Response rate
	England	N Ireland	Wales	Total		
Inpatient	115	5	9	129	181	71%
Day Care	120	3	11	134	192	70%
Community Care	166	2	15	183	261	70%
Hospital Support	118	6	12	136	230	59%
Bereavement Support	108	2	5	115	245	47%
Outpatients	135	6	8	149	263	57%
Services Responding	<b>762</b>	<b>24</b>	<b>60</b>	<b>846</b>	<b>1,372</b>	62%
All Services	<b>1,232</b>	<b>43</b>	<b>97</b>	<b>1372</b>		
Service Response rate (%)	62%	56%	62%	62%		

Table 2: total number of people accessing each MDS setting, 2008-2014

	Inpatients	Day Care	Community Care	Hospital Support	Outpatients
<b>2008/09</b>	35,741	22,740	118,861	73,483	41,475
<b>2009/10</b>	37,246	23,105	117,581	74,994	38,155
<b>2010/11</b>	36,802	25,326	120,777	76,343	44,001
<b>2011/12</b>	37,977	25,904	124,277	84,077	41,243
<b>2012/13</b>	42,240	24,921	136,843	79,871	43,204
<b>2013/14</b>	36,420	25,592	138,026	86,443	47,984

Table 3: mean number of people per organisation accessing each MDS setting, 2008-2014

	Inpatients	Day Care	Community Care	Hospital Support	Outpatients
<b>2008/09</b>	259	150	622	490	261
<b>2009/10</b>	262	156	622	540	260
<b>2010/11</b>	256	176	660	553	293
<b>2011/12</b>	271	185	694	623	282
<b>2012/13</b>	279	178	748	619	292
<b>2013/14</b>	282	194	754	636	333
% increase from 2008/09 to 2013/14	8.9%	29.3%	21.2%	29.7%	27.6%

**Table 4:** reported patient numbers by age and setting in 2013/14 compared with ONS death data from 2013.

<b>2013/14</b>	<b>24 and under</b>	<b>25-64</b>	<b>65-74</b>	<b>75-84</b>	<b>85+</b>	<b>Not known</b>	<b>Total</b>
<b>Inpatients</b>	87	10,661	10,256	10,351	4,964	110	36,429
<b>Day Care</b>	86	7,772	7,032	6,940	2,878	155	24,863
<b>Community Care</b>	378	32,909	34,449	39,434	24,581	1,065	132,816
<b>Hospital Support</b>	393	20,308	20,309	24,722	19,126	642	85,500
<b>Outpatients</b>	428	20,336	12,603	9,655	3,429	679	47,130
<b>ONS 2013*</b>	780	63,860	79,838	144,421	183,722	-	472,621

\*This data covers all deaths registered by the ONS in 2013 for England and Wales, excluding any that would not have reasonably required palliative care i.e. those falling under ICD-10 codes O00-O99, P00-P96, Q00-Q99, R00-R99, U509, and V01-Y89.

**Table 5:** reported patient numbers by sex and setting in 2013/14

<b>2013/14</b>	<b>Female</b>	<b>Male</b>	<b>Total</b>
<b>Inpatients</b>	18,227	18,131	36,358
<b>Day Care</b>	13,995	10,846	24,841
<b>Community Care</b>	66,588	65,236	131,824
<b>Hospital Support</b>	42,709	42,728	85,437
<b>Outpatients</b>	30,401	16,722	47,123

**Table 6:** number of types of primary diagnosis treated in all settings, 2013/14

	<b>Number of services responding</b>	<b>Cancer</b>	<b>Non-cancer</b>	<b>Not known</b>	<b>Total</b>
<b>2008/09</b>	138	31,181	3,310	726	35,217
<b>2009/10</b>	142	31,572	3,321	763	35,656
<b>2010/11</b>	144	30,980	3,916	649	35,545
<b>2011/12</b>	137	31,952	4,385	898	37,235
<b>2012/13</b>	144	35,536	5,146	1,101	41,783
<b>2013/14</b>	127	30,310	5,021	618	35,949

**Table 7: reported patient numbers by type of cancer diagnosis and setting in 2013/14, compared with ONS cancer death data for 2013**

<b>2013/14</b>	Lip/Oral/Pharynx	Digestive	Respiratory	Breast	Female genital	Male genital	Urinary	Eye, Brain, Other	Lymphoid	Other Specified	Multiple	III defined, secondary, etc	Total
<b>Inpatients</b>	773	8,958	6,245	2,649	1,991	1,919	1,769	1,138	1,352	1,911	105	1,495	30,305
<b>Day Care</b>	369	3,918	3,245	2,777	1,078	1,324	819	898	1,182	943	50	346	16,949
<b>Community Care</b>	2,310	26,825	20,072	9,509	5,278	6,487	5,525	3,723	5,392	5,887	367	3,664	95,039
<b>Hospital Support</b>	1,288	15,243	10,696	4,505	3,414	3,648	3,785	1,689	4,451	2,722	189	4,234	55,864
<b>Outpatients</b>	716	5,605	4,341	8,865	2,092	1,620	1,122	879	1,448	1,795	89	637	29,209
<b>ONS 2013*</b>	2,232	40,629	31,382	10,230	6,721	9,901	8,185	3,694	11,259	6,794	1,043	9,839	141,909

\*This covers all deaths registered in 2013 as being caused by malignant neoplasms (ICD-10 codes C00-C99).

**Table 8: reported patient numbers by type of diagnosis other than cancer and setting in 2013/14, compared with ONS death data for diagnoses other than cancer for 2013**

	HIV/AIDS	MND	Neurological disorders	Dementia	Heart failure	Other heart conditions	Chronic respiratory disease	Chronic renal failure	Other non-cancer	Total
<b>Inpatients</b>	15	553	636	184	503	340	1,092	199	1,499	5,021
<b>Day Care</b>	22	585	1,278	73	686	292	1,706	86	1,036	5,840
<b>Community Care</b>	38	1,504	2,383	2,676	2,477	1,620	4,444	853	6,362	22,357
<b>Hospital Support</b>	46	368	1,545	2,244	2,545	2,546	2,679	1,031	8,840	22,871
<b>Outpatients</b>	61	659	725	103	416	1,893	1,367	156	7,198	12,733
<b>ONS 2013*</b>	208	2,214	10,503	47,112	5,525	134,776	33,869	1,072	98,323	333,602

\*Deaths registered in 2013, minus any deaths due to external causes or neoplasms.

**Table 9: proportions of each reported diagnosis for all patients by setting 2013/14, compared with proportions of all diagnoses across ONS death data for 2013**

2013/14	Inpatients	Day Care	Community Care	Hospital Support	Outpatients	ONS 2013
<b>Cancer</b>						
<b>Lip/Oral/Pharynx</b>	2.2%	1.5%	1.8%	1.6%	1.6%	0.5%
<b>Digestive</b>	24.9%	16.3%	21.4%	19.3%	12.8%	8.5%
<b>Respiratory</b>	17.4%	13.5%	16.0%	13.6%	9.9%	6.6%
<b>Breast</b>	7.4%	11.5%	7.6%	5.6%	20.2%	2.2%
<b>Female genital</b>	5.5%	4.5%	4.2%	4.3%	4.8%	1.4%
<b>Male genital</b>	5.3%	5.5%	5.2%	4.6%	3.7%	2.1%
<b>Urinary</b>	4.9%	3.4%	4.4%	4.7%	2.6%	1.7%
<b>Eye, Brain, Other</b>	3.2%	3.7%	3.0%	2.1%	2.0%	0.8%
<b>Lymphoid</b>	3.8%	4.9%	4.3%	5.6%	3.3%	2.4%
<b>Other Specified</b>	5.3%	3.9%	4.7%	3.4%	4.1%	1.4%
<b>Multiple</b>	0.3%	0.2%	0.3%	0.2%	0.2%	0.2%
<b>III defined, secondary, etc</b>	4.2%	1.4%	2.9%	4.8%	1.5%	2.1%
<b>Non-cancer</b>						
<b>HIV/AIDS</b>	0.0%	0.1%	0.0%	0.1%	0.1%	0.0%
<b>MND</b>	1.5%	2.4%	1.2%	0.5%	1.5%	0.5%
<b>Neurological disorders</b>	1.8%	5.3%	1.9%	1.9%	1.7%	2.2%
<b>Dementia</b>	0.5%	0.3%	2.1%	2.8%	0.2%	9.9%
<b>Heart failure</b>	1.4%	2.8%	2.0%	3.2%	0.9%	1.2%
<b>Other heart conditions</b>	0.9%	1.2%	1.3%	3.2%	4.3%	28.3%
<b>Chronic respiratory disease</b>	3.0%	7.1%	3.5%	3.4%	3.1%	7.1%
<b>Chronic renal failure</b>	0.6%	0.4%	0.7%	1.3%	0.4%	0.2%
<b>Other non-cancer</b>	4.2%	4.3%	5.1%	11.1%	12.3%	20.7%
<b>Not known</b>	1.7%	5.7%	6.4%	2.8%	8.8%	-

**Table 10: reported patient numbers by ethnicity and setting in 2013/14**

2013/14	White	BAME	Not stated	Total
<b>Inpatients</b>	29,268	1,552	5,428	36,249
<b>Day Care</b>	19,879	1,011	3,658	24,548
<b>Community Care</b>	96,703	8,372	29,469	135,196
<b>Hospital Support</b>	68,167	5,521	11,652	85,340
<b>Outpatients</b>	34,870	2,185	9,438	46,493

**Table 11: breakdown of people of BAME origin accessing each MDS setting in 2013/14**

	<b>Mixed/Multiple ethnic groups</b>	<b>Asian/Asian British</b>	<b>Black/African/Caribbean/Black British</b>	<b>Other ethnic group</b>	<b>Total</b>
<b>Inpatients</b>	317	498	415	322	1,552
<b>Day Care</b>	218	256	272	265	1,011
<b>Community Care</b>	1,713	2,497	1,601	2,561	8,372
<b>Hospital Support</b>	580	2,098	1,769	1,074	5,521
<b>Outpatients</b>	442	730	618	395	2,185

## Inpatients

Table 12: total people seen in Inpatient settings, 2008-2014

	Number of organisations returning data	Total people seen
2008/09	138	35,741
2009/10	142	37,246
2010/11	144	36,802
2011/12	140	37,977
2012/13	144	42,240
2013/14	129	36,420

Table 13: range in the size of Inpatient services, 2008-2014

Year	Number of organisations responding	1st quartile	3rd quartile	Mean number of people seen per unit	Median number of people seen per unit
2008/09	138	164	300	259	234.5
2009/10	142	172	305.5	262	245.5
2010/11	144	172	309	256	229.5
2011/12	140	178	331.5	271	245
2012/13	144	187	330	279	255
2013/14	129	183	336	282	255

Table 14: ages of people accessing Inpatient care, 2008-2014

	Number of services responding	24 and under	25-64	65-74	75-84	85+	Not known	Total
2008/09	130	84	10,557	8,908	9,264	3,543	139	32,495
2009/10	136	188	11,277	9,796	10,039	4,053	37	35,390
2010/11	142	68	11,164	10,130	10,584	4,255	36	36,237
2011/12	138	92	11,131	10,232	10,964	4,852	12	37,283
2012/13	143	94	12,532	11,773	12,006	5,621	91	42,117
2013/14	129	87	10,661	10,256	10,351	4,964	110	36,429

**Table 15: sex of people accessing Inpatient care, 2008-2014**

Year	Number of services responding	Female	Male	Total
<b>2008/09</b>	130	16,181	15,966	32,147
<b>2009/10</b>	136	17,493	17,609	35,102
<b>2010/11</b>	142	17,927	18,231	36,158
<b>2011/12</b>	138	18,361	18,925	37,286
<b>2012/13</b>	143	20,714	21,304	42,018
<b>2013/14</b>	129	18,227	18,131	36,358

**Table 16: number of types of primary diagnosis treated in Inpatient settings, 2008-2014**

	Number of services responding	Cancer	Non-cancer	Not known	Total
<b>2008/09</b>	138	31,181	3,310	726	35,217
<b>2009/10</b>	142	31,572	3,321	763	35,656
<b>2010/11</b>	144	30,980	3,916	649	35,545
<b>2011/12</b>	137	31,952	4,385	898	37,235
<b>2012/13</b>	144	35,536	5,146	1,101	41,783
<b>2013/14</b>	127	30,310	5,021	618	35,949

**Table 17: range in proportion of people with cancer treated in Inpatient settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of cancer diagnoses	Median proportion of cancer diagnoses
<b>2008/09</b>	130	85.6%	94.7%	88.5%	90.5%
<b>2009/10</b>	138	85.5%	94.4%	88.7%	90.0%
<b>2010/11</b>	139	85.0%	93.1%	87.3%	88.8%
<b>2011/12</b>	136	82.7%	92.4%	86.4%	88.0%
<b>2012/13</b>	140	83.0%	91.6%	86.2%	87.0%
<b>2013/14</b>	127	81.9%	90.1%	85.1%	86.2%

**Table 18: range in proportion of people with diagnoses other than cancer treated in Inpatient settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnoses other than cancer	Median proportion of diagnoses other than cancer
<b>2008/09</b>	130	4.2%	11.1%	8.9%	7.3%
<b>2009/10</b>	138	5.4%	11.6%	9.4%	8.9%
<b>2010/11</b>	139	6.0%	13.1%	10.6%	9.6%
<b>2011/12</b>	136	6.8%	14.5%	11.5%	10.4%
<b>2012/13</b>	140	7.8%	15.7%	12.1%	10.5%
<b>2013/14</b>	127	9.0%	15.7%	13.2%	12.5%

**Table 19: range in proportion of people with diagnosis unknown treated in Inpatient settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnosis unknown	Median proportion of diagnosis unknown
<b>2008/09</b>	130	0.8%	5.1%	2.1%	2.2%
<b>2009/10</b>	138	0.7%	6.6%	2.1%	2.3%
<b>2010/11</b>	139	1.4%	7.0%	1.8%	2.5%
<b>2011/12</b>	136	0.9%	4.2%	2.4%	2.5%
<b>2012/13</b>	140	1.2%	3.7%	2.6%	2.3%
<b>2013/14</b>	127	0.9%	5.1%	1.7%	1.9%

**Table 20: breakdown of number of people with different cancer diagnoses seen in Inpatient settings, 2008-2014**

	Lip/Oral/Pharynx	Digestive	Respiratory	Breast	Female genital	Male genital	Urinary	Eye, Brain, Other	Lymphoid	Other Specified	Multiple	III defined, secondary, etc	Total
<b>2008/09</b>	720	8,096	5,749	2,843	1,915	2,046	1,939	1,020	1,257	1,779	149	1,502	29,015
<b>2009/10</b>	737	8,975	6,349	3,156	2,119	2,195	1,871	1,112	1,246	1,899	145	1,904	31,708
<b>2010/11</b>	683	8,833	6,227	3,086	1,974	2,318	1,823	1,095	1,182	2,122	215	1,453	31,011
<b>2011/12</b>	745	9,490	6,659	2,715	1,960	2,290	1,955	1,172	1,345	1,942	168	1,544	31,985
<b>2012/13</b>	805	10,474	7,371	3,227	2,298	2,394	2,126	1,278	1,491	2,133	134	1,502	35,233
<b>2013/14</b>	773	8,958	6,245	2,649	1,991	1,919	1,769	1,138	1,352	1,911	105	1,495	30,305

**Table 21: breakdown of number of people with different diagnoses other than cancer seen in Inpatient settings, 2008-2014**

	HIV/ AIDS	MND	Neurological disorders	Dementia	Heart failure	Other heart conditions	Chronic respiratory disease	Chronic renal failure	Other non- cancer	Total
<b>2008/09</b>	5	419	455	68	295	244	464	134	918	3,002
<b>2009/10</b>	13	464	484	123	276	322	612	173	884	3,351
<b>2010/11</b>	13	512	534	83	382	278	682	211	1,224	3,919
<b>2011/12</b>	11	526	663	146	490	274	897	232	1,119	4,358
<b>2012/13</b>	26	580	723	173	524	360	1,033	226	1,425	5,070
<b>2013/14</b>	15	553	636	184	503	340	1,092	199	1,499	5,021

**Table 22: breakdown of all diagnosis types as a proportion of all people seen in an Inpatient setting, 2008-2014**

	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
<b>Cancer</b>						
<b>Lip/Oral/Pharynx</b>	2.2%	2.1%	1.9%	2.0%	1.9%	2.2%
<b>Digestive</b>	24.7%	25.1%	24.8%	25.5%	25.3%	24.9%
<b>Respiratory</b>	17.6%	17.7%	17.5%	17.9%	17.8%	17.4%
<b>Breast</b>	8.7%	8.8%	8.7%	7.3%	7.8%	7.4%
<b>Female genital</b>	5.8%	5.9%	5.5%	5.3%	5.6%	5.5%
<b>Male genital</b>	6.2%	6.1%	6.5%	6.1%	5.8%	5.3%
<b>Urinary</b>	5.9%	5.2%	5.1%	5.2%	5.1%	4.9%
<b>Eye, Brain, Other</b>	3.1%	3.1%	3.1%	3.1%	3.1%	3.2%
<b>Lymphoid</b>	3.8%	3.5%	3.3%	3.6%	3.6%	3.8%
<b>Other Specified</b>	5.4%	5.3%	6.0%	5.2%	5.2%	5.3%
<b>Multiple</b>	0.5%	0.4%	0.6%	0.5%	0.3%	0.3%
<b>III defined, secondary, etc</b>	4.6%	5.3%	4.1%	4.1%	3.6%	4.2%
<b>Non-cancer</b>						
<b>HIV/AIDS</b>	0.0%	0.0%	0.0%	0.0%	0.1%	0.0%
<b>MND</b>	1.3%	1.3%	1.4%	1.4%	1.4%	1.5%
<b>Neurological disorders</b>	1.4%	1.4%	1.5%	1.8%	1.7%	1.8%
<b>Dementia</b>	0.2%	0.3%	0.2%	0.4%	0.4%	0.5%
<b>Heart failure</b>	0.9%	0.8%	1.1%	1.3%	1.3%	1.4%
<b>Other heart conditions</b>	0.7%	0.9%	0.8%	0.7%	0.9%	0.9%
<b>Chronic respiratory disease</b>	1.4%	1.7%	1.9%	2.4%	2.5%	3.0%
<b>Chronic renal failure</b>	0.4%	0.5%	0.6%	0.6%	0.5%	0.6%
<b>Other non-cancer</b>	2.8%	2.5%	3.4%	3.0%	3.4%	4.2%
<b>Not known</b>	2.2%	2.1%	1.8%	2.4%	2.7%	1.7%

**Table 23: ethnicity of people accessing Inpatient care, 2008-2014**

	<b>White</b>	<b>BAME</b>	<b>Not stated</b>	<b>Total</b>
<b>2008/09</b>	25,653	1,247	4,592	31,517
<b>2009/10</b>	29,220	1,553	4,084	34,857
<b>2010/11</b>	29,190	1,264	5,342	35,794
<b>2011/12</b>	30,339	1,440	5,279	36,792
<b>2012/13</b>	33,194	1,751	5,814	40,759
<b>2013/14</b>	29,268	1,552	5,428	36,249

**Table 24: breakdown of people of BAME origin accessing Inpatient care, 2008-2014**

	<b>Mixed/Multiple ethnic groups</b>	<b>Asian/Asian British</b>	<b>Black/African/Caribbean/Black British</b>	<b>Other ethnic group</b>
<b>2008/09</b>	86	427	356	378
<b>2009/10</b>	94	513	453	493
<b>2010/11</b>	176	388	401	299
<b>2011/12</b>	322	428	406	284
<b>2012/13</b>	308	550	466	427
<b>2013/14</b>	317	498	415	322

**Table 25: location at end of stay for completed Inpatient stays, 2008-2014**

	<b>Died</b>	<b>Home</b>	<b>Care Home</b>	<b>Acute Hospital</b>	<b>Community Hospital</b>	<b>Other</b>	<b>Not Recorded</b>
<b>2008/09</b>	20,304	15,823	1,243	911	259	458	919
<b>2009/10</b>	21,780	16,464	1,720	1,116	370	417	828
<b>2010/11</b>	22,733	15,874	1,523	760	143	385	322
<b>2011/12</b>	23,619	16,158	1,596	755	107	408	161
<b>2012/13</b>	24,339	16,625	1,704	825	81	294	156
<b>2013/14</b>	22,479	14,229	1,510	719	90	270	270

**Table 26: number of stays falling into each length of stay category for Inpatient care, 2008-2014**

	<b>1-4 days</b>	<b>5-8 days</b>	<b>9-14 days</b>	<b>15-21 days</b>	<b>22-28 days</b>	<b>29-42 days</b>	<b>43-84 days</b>	<b>85+ days</b>
<b>2008/09</b>	9,685	8,801	8,098	5,968	3,162	2,621	1,450	173
<b>2009/10</b>	10,363	9,293	8,477	5,570	3,130	2,584	1,348	315
<b>2010/11</b>	9,791	9,042	8,780	6,379	3,620	3,244	1,534	185
<b>2011/12</b>	10,539	9,475	8,529	5,845	3,133	2,680	1,363	361
<b>2012/13</b>	10,920	9,238	8,742	6,003	3,309	2,752	1,491	199
<b>2013/14</b>	9,703	8,323	7,816	5,799	2,882	2,588	1,412	173

**Table 27: location prior to admission for people accessing Inpatient care, 2008-2014**

	Home	Care Home	Acute Hospital	Community Hospital	Other	Not Recorded	Total
<b>2008/09</b>	28,396	598	8,418	540	1,097	1,048	40,097
<b>2009/10</b>	28,847	632	9,651	547	441	906	41,024
<b>2010/11</b>	27,913	702	10,198	348	584	624	40,369
<b>2011/12</b>	29,277	385	11,250	279	374	1,125	42,690
<b>2012/13</b>	30,115	368	12,084	189	527	397	43,680
<b>2013/14</b>	26,407	347	11,105	154	489	674	39,176

**Table 28: available Inpatient bed days, 2008-2014**

	Reported available bed days	Units returning availability data	Mean available bed days per unit	Mean available beds per unit
<b>2008/09</b>	677,397	133	5093	14.0
<b>2009/10</b>	689,257	133	5182	14.2
<b>2010/11</b>	722,495	140	5161	14.1
<b>2011/12</b>	723,565	134	5400	14.8
<b>2012/13</b>	759,285	134	5666	15.5
<b>2013/14</b>	696,979	124	5621	15.4

**Table 29: unavailable Inpatient bed days, 2008-2014**

	Reported unavailable bed days	Units returning availability data	Mean unavailable bed days per unit	Mean unavailable beds per unit
<b>2008/09</b>	35,686	127	281.0	0.8
<b>2009/10</b>	23,186	121	191.6	0.5
<b>2010/11</b>	31,255	129	242.3	0.7
<b>2011/12</b>	21,257	123	172.8	0.5
<b>2012/13</b>	21,985	125	175.9	0.5
<b>2013/14</b>	42,834	117	366.1	1.0

**Table 30: occupied Inpatient bed days, 2008-2014**

	Occupied bed days	Units returning occupancy data	Mean occupied bed days per unit	Mean occupied beds per unit
<b>2008/09</b>	494,564	130	3,804.3	10.4
<b>2009/10</b>	519,333	134	3,875.6	10.6
<b>2010/11</b>	541,816	140	3,870.1	10.6
<b>2011/12</b>	552,343	135	4,091.4	11.2
<b>2012/13</b>	590,742	136	4,343.7	11.9
<b>2013/14</b>	526,262	124	4,244.0	11.6

**Table 31: unoccupied Inpatient bed days, 2008-2014**

	<b>Unoccupied bed days</b>	<b>Units returning unoccupied occupancy data</b>	<b>Mean unoccupied bed days per unit</b>	<b>Mean unoccupied beds per unit</b>
<b>2008/09</b>	149,567	124	1,206.2	3.3
<b>2009/10</b>	167,528	130	1,288.7	3.5
<b>2010/11</b>	163,846	138	1,187.3	3.3
<b>2011/12</b>	161,174	132	1,221.0	3.3
<b>2012/13</b>	166,743	132	1,263.2	3.5
<b>2013/14</b>	136,733	121	1,130.0	3.1

**Table 32: reserved Inpatient bed days, 2008-2014**

	<b>Reserved bed days</b>	<b>Units returning reserved occupancy data</b>	<b>Mean reserved bed days per unit</b>	<b>Mean reserved beds per unit</b>
<b>2008/09</b>	5,948	113	52.6	0.1
<b>2009/10</b>	4,997	117	42.7	0.1
<b>2010/11</b>	5,717	129	44.3	0.1
<b>2011/12</b>	5,583	123	45.4	0.1
<b>2012/13</b>	4,611	119	38.7	0.1
<b>2013/14</b>	4,448	109	40.8	0.1

**Table 33: range in Inpatient occupancy across all units (calculated as occupied+reserved/available), 2008-2014**

<b>Year</b>	<b>1st quartile</b>	<b>3rd quartile</b>	<b>Mean occupancy</b>	<b>Median occupancy</b>
<b>2008/09</b>	70.4%	82.0%	75.0%	75.5%
<b>2009/10</b>	69.8%	82.8%	76.0%	77.1%
<b>2010/11</b>	69.9%	84.0%	77.0%	77.3%
<b>2011/12</b>	70.9%	85.6%	77.5%	77.7%
<b>2012/13</b>	71.4%	84.9%	77.5%	78.4%
<b>2013/14</b>	73.0%	84.1%	78.4%	79.3%

**Table 34: number of Inpatient services reporting each level of occupancy, 2008-2014**

	<b>2008/09</b>	<b>2009/10</b>	<b>2010/11</b>	<b>2011/12</b>	<b>2012/13</b>	<b>2013/14</b>
<b>0-10%</b>	1	1	0	1	0	0
<b>11-20%</b>	0	0	0	0	1	0
<b>21-30%</b>	0	0	0	0	0	0
<b>31-40%</b>	0	0	0	0	0	0
<b>41-50%</b>	2	0	0	0	0	2
<b>51-60%</b>	7	5	7	2	4	3
<b>61-70%</b>	21	30	28	26	20	12
<b>71-80%</b>	57	50	50	45	52	49
<b>81-90%</b>	32	34	39	49	42	46
<b>91-100%</b>	10	9	14	9	14	11

## Day Care

Table 35: total people seen in Day Care settings, 2008-2014

	Number of organisations returning data	Total people seen
<b>2008/09</b>	152	22,740
<b>2009/10</b>	148	23,105
<b>2010/11</b>	144	25,326
<b>2011/12</b>	140	25,904
<b>2012/13</b>	140	24,921
<b>2013/14</b>	132	25,592

Table 36: range in the size of Day Care services, 2008-2014

Year	Number of organisations responding	1st quartile	3rd quartile	Mean number of people seen per unit	Median number of people seen per unit
<b>2008/09</b>	152	86	179	150	135.5
<b>2009/10</b>	148	95	191	156	133
<b>2010/11</b>	144	114	192	176	145
<b>2011/12</b>	140	99	205	185	142
<b>2012/13</b>	140	99.5	198	178	139.5
<b>2013/14</b>	132	110	213	194	151.5

Table 37: ages of people accessing Day Care, 2008-2014

	Number of services responding	24 and under	25-64	65-74	75-84	85+	Not known	Total
<b>2008/09</b>	138	102	6,867	5,342	5,636	1,866	530	20,343
<b>2009/10</b>	138	74	7,381	5,668	5,978	2,155	156	21,412
<b>2010/11</b>	138	62	8,195	6,279	6,934	2,522	177	24,169
<b>2011/12</b>	135	58	7,728	6,602	7,128	2,819	113	24,448
<b>2012/13</b>	137	45	7,456	6,828	6,871	3,011	109	24,320
<b>2013/14</b>	132	86	7,772	7,032	6,940	2,878	155	24,863

**Table 38: sex of people accessing Day Care, 2008-2014**

Year	Number of services responding	Female	Male	Total
<b>2008/09</b>	138	11,619	8,303	19,922
<b>2009/10</b>	138	12,225	8,952	21,177
<b>2010/11</b>	138	13,690	10,390	24,080
<b>2011/12</b>	135	13,795	10,642	24,437
<b>2012/13</b>	137	13,667	10,645	24,312
<b>2013/14</b>	132	13,995	10,846	24,841

**Table 39: number of types of primary diagnosis treated in Day Care settings, 2008-2014**

	Number of services responding	Cancer	Non-cancer	Not known	Total
<b>2008/09</b>	130	15,645	2,734	1,156	19,535
<b>2009/10</b>	137	16,930	3,342	1,228	21,500
<b>2010/11</b>	131	18,543	3,934	988	23,465
<b>2011/12</b>	131	18,325	4,567	1,142	24,034
<b>2012/13</b>	135	17,816	5,277	910	24,003
<b>2013/14</b>	127	17,168	5,840	1,366	24,374

**Table 40: range in proportion of people with cancer treated in Day Care settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of cancer diagnoses	Median proportion of cancer diagnoses
<b>2008/09</b>	130	76%	90%	80%	84%
<b>2009/10</b>	138	73%	88%	79%	82%
<b>2010/11</b>	139	71%	86%	79%	80%
<b>2011/12</b>	136	67%	85%	76%	77%
<b>2012/13</b>	140	66%	83%	74%	78%
<b>2013/14</b>	127	62%	82%	70%	75%

**Table 41: range in proportion of people with diagnoses other than cancer treated in Day Care settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnoses other than cancer	Median proportion of diagnoses other than cancer
<b>2008/09</b>	130	8%	21%	14%	13%
<b>2009/10</b>	138	9%	24%	16%	15%
<b>2010/11</b>	139	11%	25%	17%	17%
<b>2011/12</b>	136	12%	29%	19%	18%
<b>2012/13</b>	140	14%	30%	22%	21%
<b>2013/14</b>	127	17%	32%	24%	22%

**Table 42: range in proportion of people with diagnosis unknown treated in Day Care settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnosis unknown	Median proportion of diagnosis unknown
<b>2008/09</b>	130	0%	3%	6%	0%
<b>2009/10</b>	138	0%	2%	6%	0%
<b>2010/11</b>	139	0%	4%	4%	0%
<b>2011/12</b>	136	0%	3%	5%	0%
<b>2012/13</b>	140	0%	2%	4%	0%
<b>2013/14</b>	127	0%	2%	6%	0%

**Table 43: breakdown of number of people with different cancer diagnoses seen in Day Care settings, 2008-2014**

	Lip/Oral/Pharynx	Digestive	Respiratory	Breast	Female genital	Male genital	Urinary	Eye, Brain, Other	Lymphoid	Other Specified	Multiple	III defined, secondary, etc	Total
<b>2008/09</b>	300	3,499	3,076	2,747	1,049	1,229	794	720	953	801	75	552	15,795
<b>2009/10</b>	354	3,899	3,223	2,706	1,092	1,343	776	822	1,104	793	71	481	16,664
<b>2010/11</b>	395	4,360	3,656	2,954	1,119	1,481	861	889	1,192	906	79	548	18,440
<b>2011/12</b>	358	4,313	3,658	2,796	1,073	1,520	887	847	1,302	966	121	478	18,319
<b>2012/13</b>	357	4,049	3,598	2,786	1,099	1,411	890	810	1,285	878	76	380	17,619
<b>2013/14</b>	369	3,918	3,245	2,777	1,078	1,324	819	898	1,182	943	50	346	16,949

**Table 44: breakdown of number of people with different diagnoses other than cancer seen in Day Care settings, 2008-2014**

Year	HIV/ AIDS	MND	Neurological disorders	Dementia	Heart failure	Other heart conditions	Chronic respiratory disease	Chronic renal failure	Other non- cancer	Total
<b>2008/09</b>	26	429	664	7	294	196	522	37	517	2,764
<b>2009/10</b>	31	539	736	20	374	222	718	56	508	3,342
<b>2010/11</b>	29	589	779	9	487	245	913	84	754	3,934
<b>2011/12</b>	17	613	912	35	547	262	1,246	78	861	4,567
<b>2012/13</b>	57	595	1,052	60	659	252	1,419	83	1,037	5,277
<b>2013/14</b>	22	585	1,278	73	686	292	1,706	86	1,036	5,840

**Table 45: breakdown of all diagnosis types as a proportion of all people seen in a Day Care setting, 2008-2014**

	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
<b>Cancer</b>						
<b>Lip/Oral/Pharynx</b>	1.5%	1.7%	1.7%	1.5%	1.5%	1.5%
<b>Digestive</b>	17.8%	18.5%	18.7%	18.0%	17.1%	16.3%
<b>Respiratory</b>	15.7%	15.3%	15.7%	15.2%	15.2%	13.5%
<b>Breast</b>	14.0%	12.8%	12.7%	11.6%	11.7%	11.5%
<b>Female genital</b>	5.3%	5.2%	4.8%	4.5%	4.6%	4.5%
<b>Male genital</b>	6.3%	6.4%	6.4%	6.3%	5.9%	5.5%
<b>Urinary</b>	4.0%	3.7%	3.7%	3.7%	3.7%	3.4%
<b>Eye, Brain, Other</b>	3.7%	3.9%	3.8%	3.5%	3.4%	3.7%
<b>Lymphoid</b>	4.9%	5.2%	5.1%	5.4%	5.4%	4.9%
<b>Other Specified</b>	4.1%	3.8%	3.9%	4.0%	3.7%	3.9%
<b>Multiple</b>	0.4%	0.3%	0.3%	0.5%	0.3%	0.2%
<b>Ill defined, secondary, etc</b>	2.8%	2.3%	2.4%	2.0%	1.6%	1.4%
<b>Non-cancer</b>						
<b>HIV/AIDS</b>	0.1%	0.1%	0.1%	0.1%	0.2%	0.1%
<b>MND</b>	2.2%	2.6%	2.5%	2.6%	2.5%	2.4%
<b>Neurological disorders</b>	3.4%	3.5%	3.3%	3.8%	4.4%	5.3%
<b>Dementia</b>	0.0%	0.1%	0.0%	0.1%	0.3%	0.3%
<b>Heart failure</b>	1.5%	1.8%	2.1%	2.3%	2.8%	2.8%
<b>Other heart conditions</b>	1.0%	1.1%	1.1%	1.1%	1.1%	1.2%
<b>Chronic respiratory disease</b>	2.7%	3.4%	3.9%	5.2%	6.0%	7.1%
<b>Chronic renal failure</b>	0.2%	0.3%	0.4%	0.3%	0.3%	0.4%
<b>Other non-cancer</b>	2.6%	2.4%	3.2%	3.6%	4.4%	4.3%
<b>Not known</b>	5.9%	5.8%	4.2%	4.7%	3.8%	5.7%

Table 46: ethnicity of people accessing Day Care, 2008-2014

Number of services responding	White	BAME	Not stated	Total
2008/09	132	758	3,316	19,267
2009/10	137	901	3,510	20,973
2010/11	136	909	3,837	23,593
2011/12	132	1,170	3,679	22,910
2012/13	132	1,041	3,588	22,363
2013/14	129	1,011	3,658	24,548

Table 47: breakdown of people of BAME origin accessing Day Care, 2008-2014

Mixed/Multiple ethnic groups	Asian/Asian British	Black/African/Caribbean/Black British	Other ethnic group
2008/09	65	223	250
2009/10	56	170	225
2010/11	176	214	275
2011/12	377	218	290
2012/13	251	255	264
2013/14	218	256	272

Table 48: range in places per session offered by Day Care services, 2008-2014

	1st quartile	3rd quartile	Mean places per Day Care session	Median places per Day Care session
2008/09	11.2	15.0	14.0	14.3
2009/10	12.0	15.0	14.5	14.2
2010/11	12.0	16.0	14.8	14.4
2011/12	12.0	16.0	14.7	14.6
2012/13	11.6	16.0	14.9	14.0
2013/14	11.5	17.3	15.1	14.6

**Table 49: number of attendances falling into each length of support category for Day Care, 2008-2014**

<b>Number of services responding</b>	<b>1 session</b>	<b>2-14 days</b>	<b>15-30 days</b>	<b>31-90 days</b>	<b>91-180 days</b>	<b>181-365 days</b>	<b>Over 1 year</b>	<b>Average length of care (days)</b>	
<b>2008/09</b>	152	495	1,455	1,555	3,618	2,606	1,928	1,707	183
<b>2009/10</b>	149	610	1,735	1,690	3,753	2,791	1,913	1,397	172
<b>2010/11</b>	146	868	1,884	2,029	4,309	3,130	2,164	1,519	180
<b>2011/12</b>	141	876	1,838	1,864	4,337	3,388	2,182	1,786	186
<b>2012/13</b>	141	993	1,971	1,890	4,685	3,270	2,341	1,496	178
<b>2013/14</b>	134	949	2,075	1,882	4,450	3,228	2,311	1,738	197

## Community Care

Table 50: total people seen in Community Care settings, 2008-2014

	Number of organisations returning data	Total people seen
<b>2008/09</b>	191	118,861
<b>2009/10</b>	189	117,581
<b>2010/11</b>	183	120,777
<b>2011/12</b>	179	124,277
<b>2012/13</b>	183	136,843
<b>2013/14</b>	183	138,026

Table 51: range in the size of Community Care settings, 2008-2014

Year	Number of organisations responding	1st quartile	3rd quartile	Mean number of people seen per unit	Median number of people seen per unit
<b>2008/09</b>	191	239	924.5	622	562
<b>2009/10</b>	189	277	916	622	608
<b>2010/11</b>	183	295	1,048	660	601.5
<b>2011/12</b>	179	280	1,061	694	690.5
<b>2012/13</b>	183	353	1197	748	758
<b>2013/14</b>	183	346	1219	754	763

Table 52: ages of people accessing Community Care, 2008-2014

	Number of services responding	24 and under	25-64	65-74	75-84	85+	Not known	Total
<b>2008/09</b>	153	966	29,560	26,262	28,951	13,501	1,145	100,385
<b>2009/10</b>	151	443	28,310	25,716	28,988	14,286	443	98,186
<b>2010/11</b>	152	522	29,297	27,646	31,599	16,407	467	105,938
<b>2011/12</b>	149	451	29,669	28,722	32,937	18,272	1,399	111,450
<b>2012/13</b>	157	392	32,781	33,586	38,090	22,753	762	128,364
<b>2013/14</b>	156	378	32,909	34,449	39,434	24,581	1,065	132,816

**Table 53: sex of people accessing Community Care, 2008-2014**

Year	Number of services responding	Female	Male	Total
<b>2008/09</b>	153	49,018	48,735	97,753
<b>2009/10</b>	151	48,678	48,390	97,068
<b>2010/11</b>	152	52,794	53,041	105,835
<b>2011/12</b>	149	55,727	55,395	111,122
<b>2012/13</b>	157	64,189	63,742	127,931
<b>2013/14</b>	156	66,588	65,236	131,824

**Table 54: number of types of primary diagnosis treated in Community Care settings, 2008-2014**

	Number of services responding	Cancer	Non-cancer	Not known	Total
<b>2008/09</b>	150	83,371	8,814	6,145	98,327
<b>2009/10</b>	148	81,347	10,612	5,223	98,611
<b>2010/11</b>	148	84,573	12,378	8,203	105,072
<b>2011/12</b>	144	87,446	15,416	8,276	111,814
<b>2012/13</b>	151	95,657	19,367	10,349	125,389
<b>2013/14</b>	153	97,626	22,521	8,088	128,235

**Table 55: range in proportion of people with cancer treated by Community Care services, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of cancer diagnoses	Median proportion of cancer diagnoses
<b>2008/09</b>	150	81.8%	91.5%	84.8%	87.7%
<b>2009/10</b>	148	77.9%	91.3%	82.5%	86.0%
<b>2010/11</b>	148	75.8%	90.0%	80.5%	85.2%
<b>2011/12</b>	144	73.9%	88.1%	78.2%	82.1%
<b>2012/13</b>	151	72.9%	86.5%	76.3%	80.6%
<b>2013/14</b>	153	72.7%	86.0%	76.1%	80.6%

**Table 56: range in proportion of people with diagnoses other than cancer treated in Community Care settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnoses other than cancer	Median proportion of diagnoses other than cancer
<b>2008/09</b>	150	4.7%	13.4%	9.0%	8.2%
<b>2009/10</b>	148	5.8%	14.8%	10.8%	9.7%
<b>2010/11</b>	148	8.3%	16.5%	11.8%	11.5%
<b>2011/12</b>	144	8.7%	19.2%	13.8%	13.3%
<b>2012/13</b>	151	10.0%	20.0%	15.4%	14.5%
<b>2013/14</b>	153	12.1%	23.0%	17.6%	16.5%

**Table 57: range in proportion of people with diagnosis unknown treated in Community Care settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnosis unknown	Median proportion of diagnosis unknown
<b>2008/09</b>	150	0.0%	4.7%	6.2%	0.8%
<b>2009/10</b>	148	0.0%	5.3%	5.3%	0.6%
<b>2010/11</b>	148	0.0%	5.9%	7.8%	0.3%
<b>2011/12</b>	144	0.0%	5.8%	7.4%	0.6%
<b>2012/13</b>	151	0.0%	4.4%	8.3%	0.5%
<b>2013/14</b>	153	0.0%	2.5%	6.3%	0.1%

**Table 58: breakdown of number of people with different cancer diagnoses seen in Community Care settings, 2008-2014**

	Lip/Oral/Pharynx	Digestive	Respiratory	Breast	Female genital	Male genital	Urinary	Eye, Brain, Other	Lymphoid	Other Specified	Multiple	Ill defined, secondary, etc	Total
<b>2008/09</b>	1,881	22,197	16,823	8,760	4,619	5,722	4,941	2,963	4,252	4,761	422	3,032	80,373
<b>2009/10</b>	1,685	21,959	16,318	8,538	4,601	5,897	4,362	3,027	4,146	4,498	464	2,835	78,330
<b>2010/11</b>	1,718	23,599	16,802	8,709	4,715	6,342	4,543	3,231	4,427	5,082	631	2,823	82,622
<b>2011/12</b>	1,877	23,862	18,356	9,149	4,746	6,249	4,930	3,261	4,694	5,402	439	3,428	86,393
<b>2012/13</b>	2,014	26,373	19,917	9,571	5,193	6,373	5,525	3,618	5,078	5,757	391	3,804	93,614
<b>2013/14</b>	2,310	26,825	20,072	9,509	5,278	6,487	5,525	3,723	5,392	5,887	367	3,664	95,039

**Table 59: breakdown of number of people with different diagnoses other than cancer seen in Community Care settings, 2008-2014**

	HIV/ AIDS	MND	Neurological disorders	Dementia	Heart failure	Other heart conditions	Chronic respiratory disease	Chronic renal failure	Other non- cancer	Total
2008/09	38	873	1,146	414	639	860	1,571	367	2,490	8,398
2009/10	24	1,000	1,420	589	903	869	2,042	525	2,929	10,301
2010/11	15	1,146	1,468	851	1,175	920	2,445	602	3,506	12,128
2011/12	39	1,280	1,723	1,273	1,588	1,023	2,882	664	4,432	14,904
2012/13	34	1,387	2,306	1,951	2,166	1,280	3,785	792	5,266	18,967
2013/14	38	1,504	2,383	2,676	2,477	1,620	4,444	853	6,362	22,357

**Table 60: breakdown of all diagnosis types as a proportion of all people seen in a Community Care setting, 2008-2014**

	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
<b>Cancer</b>						
Lip/Oral/Pharynx	2.0%	1.8%	1.7%	1.7%	1.6%	1.8%
Digestive	23.4%	23.4%	22.9%	21.8%	21.5%	21.4%
Respiratory	17.7%	17.4%	16.3%	16.8%	16.2%	16.0%
Breast	9.2%	9.1%	8.5%	8.3%	7.8%	7.6%
Female genital	4.9%	4.9%	4.6%	4.3%	4.2%	4.2%
Male genital	6.0%	6.3%	6.2%	5.7%	5.2%	5.2%
Urinary	5.2%	4.6%	4.4%	4.5%	4.5%	4.4%
Eye, Brain, Other	3.1%	3.2%	3.1%	3.0%	2.9%	3.0%
Lymphoid	4.5%	4.4%	4.3%	4.3%	4.1%	4.3%
Other Specified	5.0%	4.8%	4.9%	4.9%	4.7%	4.7%
Multiple	0.4%	0.5%	0.6%	0.4%	0.3%	0.3%
III defined, secondary, etc	3.2%	3.0%	2.7%	3.1%	3.1%	2.9%
<b>Non-cancer</b>						
HIV/AIDS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
MND	0.9%	1.1%	1.1%	1.2%	1.1%	1.2%
Neurological disorders	1.2%	1.5%	1.4%	1.6%	1.9%	1.9%
Dementia	0.4%	0.6%	0.8%	1.2%	1.6%	2.1%
Heart failure	0.7%	1.0%	1.1%	1.4%	1.8%	2.0%
Other heart conditions	0.9%	0.9%	0.9%	0.9%	1.0%	1.3%
Chronic respiratory disease	1.7%	2.2%	2.4%	2.6%	3.1%	3.5%
Chronic renal failure	0.4%	0.6%	0.6%	0.6%	0.6%	0.7%
Other non-cancer	2.6%	3.1%	3.4%	4.0%	4.3%	5.1%
Not known	6.5%	5.6%	8.0%	7.6%	8.4%	6.4%

**Table 61: ethnicity of people accessing Community Care, 2008-2014**

	White	BAME	Not stated	Total
<b>2008/09</b>	63,959	3,248	20,460	89,030
<b>2009/10</b>	72,892	4,524	21,372	98,735
<b>2010/11</b>	78,370	4,455	23,092	105,917
<b>2011/12</b>	83,164	6,007	22,795	112,645
<b>2012/13</b>	90,696	8,132	28,218	126,841
<b>2013/14</b>	96,703	8,372	29,469	135,196

**Table 62: breakdown of people of BAME origin accessing Community Care, 2008-2014**

	Mixed/Multiple ethnic groups	Asian/Asian British	Black/African/Caribbean/Black British	Other ethnic group
<b>2008/09</b>	195	1,189	998	866
<b>2009/10</b>	741	1,313	877	1,593
<b>2010/11</b>	1,372	1,321	967	795
<b>2011/12</b>	2,042	1,402	1,029	1,534
<b>2012/13</b>	2,630	2,229	1,524	1,749
<b>2013/14</b>	1,713	2,497	1,601	2,561

**Table 63: outcomes for people referred to Community Care, 2008-2014**

	Periods of care ending in death	Periods of care ending in discharge	Periods of care continuing into next reporting year	Total periods of care
<b>2008/09</b>	57,880	31,331	31,185	120,396
<b>2009/10</b>	58,591	35,463	30,829	124,883
<b>2010/11</b>	61,354	36,418	32,812	130,584
<b>2011/12</b>	64,721	37,070	34,064	135,855
<b>2012/13</b>	71,000	41,003	36,958	148,961
<b>2013/14</b>	72,523	43,756	35,138	151,417

**Table 64: location of death for people being seen by Community Care teams, 2008-2014**

	Home	Care Home	Hospice	Community Hospital	Acute Hospital	Other	Unknown	Total
<b>2008/09</b>	24,943	4,539	9,144	3,973	9,625	1,063	2,474	55,761
<b>2009/10</b>	26,638	5,421	9,101	3,636	8,496	649	2,938	56,879
<b>2010/11</b>	28,717	6,078	9,635	3,496	8,634	838	1,921	59,319
<b>2011/12</b>	30,053	7,071	11,088	2,707	8,761	661	2,780	63,121
<b>2012/13</b>	32,435	8,364	11,667	2,998	9,531	704	4,471	70,170
<b>2013/14</b>	34,413	8,696	11,485	2,384	9,676	828	4,293	71,775

**Table 65: number of completed episodes falling into each length of care category for Community Care, 2008-2014**

	1 day	2-14 days	15-30 days	31-60 days	61-90 days	91-120 days	121-150 days	151-180 days	181-365 days	Over 1 year	Mean length of care (days)
Year	4,020	14,567	9,507	10,409	6,415	4,625	3,132	2,349	6,841	4,052	103
2008/09	4,020	14,567	9,507	10,409	6,415	4,625	3,132	2,349	6,841	4,052	103
2009/10	5,168	16,396	10,912	12,265	7,493	5,261	3,635	2,826	7,920	4,787	101
2010/11	6,211	18,181	11,927	13,036	8,185	5,796	4,034	3,184	8,403	6,018	96
2011/12	6,662	20,098	13,613	14,291	8,582	5,970	4,137	3,244	8,633	4,880	101
2012/13	8,726	22,533	14,377	16,035	9,927	6,842	5,211	3,595	10,187	5,357	102
2013/14	9,297	25,251	14,974	16,857	9,842	6,736	4,696	3,643	10,107	5,737	95

## Hospital Support

Table 66: total people seen in Hospital Support settings, 2008-2014

	Number of organisations returning data	Total people seen
<b>2008/09</b>	150	73,483
<b>2009/10</b>	139	74,994
<b>2010/11</b>	138	76,343
<b>2011/12</b>	135	84,077
<b>2012/13</b>	129	79,871
<b>2013/14</b>	136	86,443

Table 67: range in the size of Hospital Support services, 2008-2014

Year	Number of organisations responding	1st quartile	3rd quartile	Mean number of people seen per unit	Median number of people seen per unit
<b>2008/09</b>	150	303	625	490	445
<b>2009/10</b>	139	318	665	540	446
<b>2010/11</b>	138	340	756	553	489.5
<b>2011/12</b>	135	356.5	864	623	576
<b>2012/13</b>	129	363	855	649	593
<b>2013/14</b>	136	326	925	636	582.5

Table 68: ages of people accessing Hospital Support, 2008-2014

	Number of services responding	24 and under	25-64	65-74	75-84	85+	Not known	Total
<b>2008/09</b>	135	311	16,952	14,763	17,551	10,473	761	60,811
<b>2009/10</b>	120	345	16,680	15,403	18,706	11,162	1,124	63,420
<b>2010/11</b>	131	297	17,745	16,470	20,069	13,076	1,281	68,938
<b>2011/12</b>	128	378	20,378	18,907	23,286	16,280	131	79,360
<b>2012/13</b>	121	333	19,268	18,616	22,639	16,733	1,254	78,843
<b>2013/14</b>	135	393	20,308	20,309	24,722	19,126	642	85,500

**Table 69: sex of people accessing Hospital Support, 2008-2014**

Year	Number of services responding	Female	Male	Total
<b>2008/09</b>	135	30,703	30,283	60,986
<b>2009/10</b>	120	30,758	31,172	61,930
<b>2010/11</b>	131	34,286	34,043	68,329
<b>2011/12</b>	128	39,133	38,545	77,678
<b>2012/13</b>	121	39,238	39,503	78,741
<b>2013/14</b>	135	42,709	42,728	85,437

**Table 70: number of types of primary diagnosis treated in Hospital Support, 2008-2014**

Number of services responding	Cancer	Non-cancer	Not known	Total
<b>2008/09</b>	136	51,360	11,204	2,251
<b>2009/10</b>	120	49,980	10,612	2,662
<b>2010/11</b>	128	55,554	13,910	2,415
<b>2011/12</b>	129	61,616	17,248	3,091
<b>2012/13</b>	119	56,742	17,805	6,063
<b>2013/14</b>	133	58,803	22,742	4,636
				86,181

**Table 71: range in proportion of people with cancer treated by Hospital Support services, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of cancer diagnoses	Median proportion of cancer diagnoses
<b>2008/09</b>	136	73%	88%	79%	82%
<b>2009/10</b>	120	71%	90%	79%	82%
<b>2010/11</b>	128	72%	87%	77%	80%
<b>2011/12</b>	129	69%	84%	75%	78%
<b>2012/13</b>	119	66%	84%	70%	75%
<b>2013/14</b>	133	61%	80%	68%	71%

**Table 72: range in proportion of people with diagnoses other than cancer treated in Hospital Support settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnoses other than cancer	Median proportion of diagnoses other than cancer
<b>2008/09</b>	136	8%	23%	17%	14%
<b>2009/10</b>	120	8%	24%	17%	14%
<b>2010/11</b>	128	11%	25%	19%	17%
<b>2011/12</b>	129	12%	28%	21%	19%
<b>2012/13</b>	119	12%	30%	22%	20%
<b>2013/14</b>	133	15%	33%	26%	23%

**Table 73: range in proportion of people with diagnosis unknown treated in Hospital Support settings, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnosis unknown	Median proportion of diagnosis unknown
<b>2008/09</b>	136	0%	3%	3%	0%
<b>2009/10</b>	120	0%	2%	4%	0%
<b>2010/11</b>	128	0%	2%	3%	0%
<b>2011/12</b>	129	0%	3%	4%	0%
<b>2012/13</b>	119	0%	4%	8%	0%
<b>2013/14</b>	133	0%	4%	5%	0%

**Table 74: breakdown of number of people with different cancer diagnoses seen in Hospital Support settings, 2008-2014**

	Lip/Oral/Pharynx	Digestive	Respiratory	Breast	Female genital	Male genital	Urinary	Eye, Brain, Other	Lymphoid	Other Specified	Multiple	Ill defined, secondary, etc	Total
<b>2008/ 09</b>	1,225	13,563	9,191	4,585	2,816	2,873	3,364	1,526	3,353	1,904	240	3,334	47,974
<b>2009/ 10</b>	1,089	13,420	9,036	4,163	2,799	3,243	3,077	1,456	3,191	2,137	291	3,147	47,049
<b>2010 /11</b>	1,293	14,894	10,312	4,409	3,346	3,474	3,286	1,670	3,807	2,105	307	3,582	52,485
<b>2011/ 12</b>	1,383	16,805	11,923	5,137	3,780	4,169	3,807	1,885	4,530	2,740	472	4,017	60,648
<b>2012/ 13</b>	1,330	15,205	11,091	4,567	3,246	3,556	3,368	1,591	4,052	2,634	239	3,660	54,539
<b>2013/ 14</b>	1,288	15,243	10,696	4,505	3,414	3,648	3,785	1,689	4,451	2,722	189	4,234	55,864

**Table 75: breakdown of number of people with different diagnoses other than cancer seen in Hospital Support settings, 2008-2014**

	HIV/ AIDS	MND	Neurological disorders	Dementia	Heart failure	Other heart conditions	Chronic respiratory disease	Chronic renal failure	Other non- cancer	Total
Year										
2008/09	59	239	797	665	1,040	1,290	1,181	709	3,732	9,712
2009/10	56	198	647	774	967	1,214	1,061	634	3,875	9,426
2010/11	48	310	1,058	1,268	1,518	1,617	1,772	947	4,986	13,524
2011/12	62	339	1,072	1,570	1,837	2,107	2,195	791	6,870	16,843
2012/13	80	338	1,118	1,796	1,845	2,121	2,296	828	7,246	17,668
2013/14	46	368	1,545	2,244	2,545	2,546	2,679	1,031	8,840	22,871

**Table 76: breakdown of all diagnosis types as a proportion of all people seen in a Hospital Support setting, 2008-2014**

	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
<b>Cancer</b>						
Lip/Oral/Pharynx	2.0%	1.9%	1.9%	1.7%	1.8%	1.6%
Digestive	22.6%	22.9%	21.8%	21.1%	20.4%	19.3%
Respiratory	15.3%	15.4%	15.1%	15.0%	14.9%	13.6%
Breast	7.6%	7.1%	6.5%	6.4%	6.1%	5.6%
Female genital	4.7%	4.8%	4.9%	4.7%	4.4%	4.3%
Male genital	4.8%	5.5%	5.1%	5.2%	4.8%	4.6%
Urinary	5.6%	5.2%	4.8%	4.8%	4.5%	4.7%
Eye, Brain, Other	2.5%	2.5%	2.4%	2.4%	2.1%	2.1%
Lymphoid	5.6%	5.4%	5.6%	5.7%	5.4%	5.6%
Other Specified	3.2%	3.6%	3.1%	3.4%	3.5%	3.4%
Multiple	0.4%	0.5%	0.4%	0.6%	0.3%	0.2%
III defined, secondary, etc	5.6%	5.4%	5.2%	5.0%	4.9%	4.8%
<b>Non-cancer</b>						
HIV/AIDS	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%
MND	0.4%	0.3%	0.5%	0.4%	0.5%	0.5%
Neurological disorders	1.3%	1.1%	1.5%	1.3%	1.5%	1.9%
Dementia	1.1%	1.3%	1.9%	2.0%	2.4%	2.8%
Heart failure	1.7%	1.6%	2.2%	2.3%	2.5%	3.2%
Other heart conditions	2.2%	2.1%	2.4%	2.6%	2.8%	3.2%
Chronic respiratory disease	2.0%	1.8%	2.6%	2.8%	3.1%	3.4%
Chronic renal failure	1.2%	1.1%	1.4%	1.0%	1.1%	1.3%
Other non-cancer	6.2%	6.6%	7.3%	8.6%	9.7%	11.1%
Not known	3.8%	3.8%	3.3%	2.8%	3.0%	2.8%

**Table 77: ethnicity of people accessing Hospital Support, 2008-2014**

	<b>Number of services responding</b>	<b>White</b>	<b>BAME</b>	<b>Not stated</b>	<b>Total</b>
<b>2008/09</b>	120	46,943	2,526	6,518	55,987
<b>2009/10</b>	113	44,980	2,636	7,915	55,531
<b>2010/11</b>	124	53,877	3,795	7,699	65,371
<b>2011/12</b>	128	60,658	4,829	12,297	77,784
<b>2012/13</b>	119	56,751	4,746	11,884	73,381
<b>2013/14</b>	135	68,167	5,521	11,652	85,340

**Table 78: breakdown of people of BAME origin accessing Hospital Support, 2008-2014**

	<b>Mixed/Multiple ethnic groups</b>	<b>Asian/Asian British</b>	<b>Black/African/Caribbean/Black British</b>	<b>Other ethnic group</b>
<b>2008/09</b>	177	1058	750	541
<b>2009/10</b>	179	1004	963	490
<b>2010/11</b>	499	1405	1421	470
<b>2011/12</b>	562	1837	1680	750
<b>2012/13</b>	623	1753	1603	767
<b>2013/14</b>	580	2098	1769	1074

**Table 79: number of Hospital Support stays ending in death, discharge, or continuing across reporting years, 2008-2014**

	<b>Death</b>	<b>Discharge</b>	<b>Continuing</b>	<b>Total stays</b>
<b>2008/09</b>	24,392	44,004	4,003	72,399
<b>2009/10</b>	23,633	44,982	6,842	75,457
<b>2010/11</b>	25,939	52,362	4,591	82,892
<b>2011/12</b>	28,158	56,155	5,781	90,094
<b>2012/13</b>	28,462	54,693	8,166	91,321
<b>2013/14</b>	30,569	56,969	5,058	92,596

**Table 80: place of care after discharge for people accessing Hospital Support, 2008-2014**

	<b>Home</b>	<b>Care Home</b>	<b>Hospice</b>	<b>Community Hospital</b>	<b>Acute Hospital</b>	<b>Other</b>	<b>Not Recorded</b>
<b>2008/09</b>	19,497	2,055	6,190	1,037	5,253	1,907	4,330
<b>2009/10</b>	21,714	2,567	6,981	826	5,831	2,070	3,886
<b>2010/11</b>	25,943	3,234	7,579	937	7,497	2,661	4,732
<b>2011/12</b>	27,361	4,030	7,636	1,198	7,762	3,216	3,443
<b>2013/13</b>	26,437	4,218	7,679	996	8,927	2,379	3,392
<b>2013/14</b>	27,420	4,469	7,486	1,000	8,433	2,504	4,237

**Table 81: number of completed episodes falling into each length of care category for Hospital Support, 2008-2014**

	<b>1 day</b>	<b>2-7 days</b>	<b>8-14 days</b>	<b>15-28 days</b>	<b>29-42 days</b>	<b>43-84 days</b>	<b>85-180 days</b>	<b>180+ days</b>	<b>Average length of care (days)</b>
<b>2008/09</b>	13,978	23,016	12,425	8,527	2,343	1,357	480	606	13.9
<b>2009/10</b>	13,681	23,748	11,924	7,085	2,149	1,355	569	1,008	12.8
<b>2010/11</b>	15,741	27,275	12,838	7,814	2,193	1,285	555	192	14.0
<b>2011/12</b>	16,309	28,403	14,007	8,205	2,326	1,477	887	328	14.7
<b>2012/13</b>	16,984	28,813	13,519	7,953	2,227	1,468	713	265	11.4
<b>2013/14</b>	18,642	32,443	14,968	8,940	2,647	1,918	1,086	481	14.4

## Outpatients

Table 82: total people seen in Outpatient clinics, 2008-2014

	Number of organisations returning data	Total people seen
<b>2008/09</b>	166	41,475
<b>2009/10</b>	155	38,155
<b>2010/11</b>	156	44,001
<b>2011/12</b>	151	41,243
<b>2012/13</b>	151	43,204
<b>2013/14</b>	149	47,984

Table 83: range in the size of Outpatient clinics, 2008-2014

Year	Number of organisations responding	1st quartile	3rd quartile	Mean number of people seen per unit	Median number of people seen per unit
<b>2008/09</b>	166	77	336	261	149
<b>2009/10</b>	155	61.5	321.5	260	163
<b>2010/11</b>	156	63.25	357.75	293	180
<b>2011/12</b>	151	71.25	378	282	150.5
<b>2012/13</b>	151	67.75	389.25	292	172.5
<b>2013/14</b>	149	89.75	423	333	222.5

Table 84: ages of people accessing Outpatient clinics, 2008-2014

	Number of services responding	24 and under	25-64	65-74	75-84	85+	Not known	Total
<b>2008/09</b>	135	377	16,808	9,090	7,383	2,348	472	36,478
<b>2009/10</b>	138	431	17,644	9,036	6,933	2,270	320	36,634
<b>2010/11</b>	143	501	19,526	9,898	7,872	2,607	429	40,833
<b>2011/12</b>	143	267	18,076	10,017	7,784	2,575	712	39,431
<b>2012/13</b>	148	331	18,853	11,096	8,743	3,276	394	42,693
<b>2013/14</b>	144	428	20,336	12,603	9,655	3,429	679	47,130

**Table 85: sex of people accessing Outpatient clinics, 2008-2014**

Year	Number of services responding	Female	Male	Total
<b>2008/09</b>	129	23,554	12,444	35,998
<b>2009/10</b>	138	24,750	11,842	36,592
<b>2010/11</b>	143	27,144	13,330	40,474
<b>2011/12</b>	143	25,391	13,111	38,502
<b>2012/13</b>	148	27,508	14,952	42,460
<b>2013/14</b>	144	30,401	16,722	47,123

**Table 86: number of types of primary diagnosis treated in Outpatient clinics, 2008-2014**

	Number of services responding	Cancer	Non-cancer	Not known	Total
<b>2008/09</b>	132	26,446	6,344	4,658	37,448
<b>2009/10</b>	134	25,101	8,097	2,801	35,999
<b>2010/11</b>	135	25,743	9,664	4,398	39,805
<b>2011/12</b>	136	25,468	8,181	4,198	37,847
<b>2012/13</b>	145	27,996	10,629	3,446	42,071
<b>2013/14</b>	143	29,670	12,730	3,843	46,243

**Table 87: range in proportion of people with cancer treated by Outpatient clinics, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of cancer diagnoses	Median proportion of cancer diagnoses
<b>2008/09</b>	132	69.7%	92.2%	70.6%	84.3%
<b>2009/10</b>	134	65.9%	92.9%	69.7%	85.0%
<b>2010/11</b>	135	58.8%	91.8%	64.7%	83.3%
<b>2011/12</b>	134	65.9%	91.3%	67.3%	80.3%
<b>2012/13</b>	142	61.0%	88.8%	66.5%	78.5%
<b>2013/14</b>	139	60.4%	87.0%	64.2%	78.4%

**Table 88: range in proportion of people with diagnoses other than cancer treated by Outpatient clinics, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnoses other than cancer	Median proportion of diagnoses other than cancer
<b>2008/09</b>	132	4.1%	18.9%	16.9%	8.8%
<b>2009/10</b>	134	3.4%	17.3%	22.5%	9.5%
<b>2010/11</b>	135	4.9%	20.5%	24.3%	11.2%
<b>2011/12</b>	134	4.5%	22.1%	21.6%	12.5%
<b>2012/13</b>	142	5.3%	24.6%	25.3%	15.4%
<b>2013/14</b>	139	8.3%	29.4%	27.5%	15.4%

**Table 89: range in proportion of people with diagnosis unknown treated by Outpatient clinics, 2008-2014**

Year	Number of organisations responding	1st quartile	3rd quartile	Mean proportion of diagnosis unknown	Median proportion of diagnosis unknown
<b>2008/09</b>	132	0.0%	9.6%	12.4%	1.2%
<b>2009/10</b>	134	0.0%	6.1%	7.8%	0.0%
<b>2010/11</b>	135	0.0%	8.9%	11.0%	0.0%
<b>2011/12</b>	134	0.0%	7.8%	11.1%	0.6%
<b>2012/13</b>	142	0.0%	8.0%	8.2%	0.0%
<b>2013/14</b>	139	0.0%	6.8%	8.3%	0.3%

**Table 90: breakdown of number of people with different cancer diagnoses seen in Outpatient clinics, 2008-2014**

	Lip/Oral/Pharynx	Digestive	Respiratory	Breast	Female genital	Male genital	Urinary	Eye, Brain, Other	Lymphoid	Other Specified	Multiple	Unspecified, secondary, etc	Total
<b>2008/09</b>	712	4,367	3,741	8,226	1,648	1,550	1,021	639	1,669	1,360	164	681	25,778
<b>2009/10</b>	490	3,909	2,997	8,973	1,582	1,324	809	519	1,048	1,325	89	801	23,866
<b>2010/11</b>	536	4,332	3,568	9,272	1,777	1,551	976	610	1,132	1,441	144	1,010	26,349
<b>2011/12</b>	522	4,390	3,478	8,522	1,570	1,412	948	595	1,127	2,049	96	753	25,462
<b>2012/13</b>	631	4,960	3,969	8,881	1,810	1,694	1,148	754	1,403	1,711	71	681	27,713
<b>2013/14</b>	716	5,605	4,341	8,865	2,092	1,620	1,122	879	1,448	1,795	89	637	29,209

**Table 91: breakdown of number of people with different diagnoses other than cancer seen by Outpatient clinic, 2008-2014**

	HIV/ AIDS	MND	Neurological disorders	Dementia	Heart failure	Other heart conditions	Chronic respiratory disease	Chronic renal failure	Other non- cancer	Total
<b>2008/09</b>	29	340	425	19	166	987	297	93	3,600	5,933
<b>2009/10</b>	70	368	411	18	180	1,321	535	121	4,941	7,746
<b>2010/11</b>	65	487	533	71	222	1,095	610	83	6,547	9,719
<b>2011/12</b>	56	462	500	29	240	1,238	886	110	4,660	8,560
<b>2012/13</b>	48	480	688	96	463	1,657	1,040	147	5,959	10,796
<b>2013/14</b>	61	659	725	103	416	1,893	1,367	156	7,198	12,733

**Table 92: breakdown of all diagnosis types as a proportion of all people seen by Outpatient clinics, 2008-2014**

	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
<b>Cancer</b>						
<b>Lip/Oral/Pharynx</b>	2.0%	1.5%	1.4%	1.4%	1.6%	1.6%
<b>Digestive</b>	12.4%	11.9%	11.7%	12.0%	12.3%	12.8%
<b>Respiratory</b>	10.6%	9.2%	9.6%	9.5%	9.8%	9.9%
<b>Breast</b>	23.4%	27.4%	25.0%	23.2%	22.0%	20.2%
<b>Female genital</b>	4.7%	4.8%	4.8%	4.3%	4.5%	4.8%
<b>Male genital</b>	4.4%	4.0%	4.2%	3.8%	4.2%	3.7%
<b>Urinary</b>	2.9%	2.5%	2.6%	2.6%	2.8%	2.6%
<b>Eye, Brain, Other</b>	1.8%	1.6%	1.6%	1.6%	1.9%	2.0%
<b>Lymphoid</b>	4.7%	3.2%	3.1%	3.1%	3.5%	3.3%
<b>Other Specified</b>	3.9%	4.1%	3.9%	5.6%	4.2%	4.1%
<b>Multiple</b>	0.5%	0.3%	0.4%	0.3%	0.2%	0.2%
<b>III defined, secondary, etc</b>	1.9%	2.4%	2.7%	2.1%	1.7%	1.5%
<b>Non-cancer</b>						
<b>HIV/AIDS</b>	0.1%	0.2%	0.2%	0.2%	0.1%	0.1%
<b>MND</b>	1.0%	1.1%	1.3%	1.3%	1.2%	1.5%
<b>Neurological disorders</b>	1.2%	1.3%	1.4%	1.4%	1.7%	1.7%
<b>Dementia</b>	0.1%	0.1%	0.2%	0.1%	0.2%	0.2%
<b>Heart failure</b>	0.5%	0.6%	0.6%	0.7%	1.1%	0.9%
<b>Other heart conditions</b>	2.8%	4.0%	3.0%	3.4%	4.1%	4.3%
<b>Chronic respiratory disease</b>	0.8%	1.6%	1.6%	2.4%	2.6%	3.1%
<b>Chronic renal failure</b>	0.3%	0.4%	0.2%	0.3%	0.4%	0.4%
<b>Other non-cancer</b>	6.7%	9.2%	8.5%	9.6%	11.4%	12.3%
<b>Not known</b>	13.3%	8.6%	11.9%	11.4%	8.5%	8.8%

**Table 93: ethnicity of people accessing Outpatient clinics, 2008-2014**

	<b>Number of services responding</b>	<b>White</b>	<b>BAME</b>	<b>Not stated</b>	<b>Total</b>
<b>2008/09</b>	129	24,651	1,171	10,732	36,554
<b>2009/10</b>	134	24,405	1,062	10,420	35,887
<b>2010/11</b>	145	28,779	1,240	11,204	41,223
<b>2011/12</b>	147	25,758	1,042	10,795	37,595
<b>2012/13</b>	149	29,842	1,609	10,469	41,920
<b>2013/14</b>	149	34,870	2,185	9,438	46,493

**Table 94: breakdown of people of BAME origin accessing Outpatient clinics, 2008-2014**

	<b>Mixed/Multiple ethnic groups</b>	<b>Asian/Asian British</b>	<b>Black/African/Caribbean/Black British</b>	<b>Other ethnic group</b>
<b>2008/09</b>	95	464	331	281
<b>2009/10</b>	81	378	214	389
<b>2010/11</b>	92	470	280	398
<b>2011/12</b>	151	338	284	269
<b>2012/13</b>	219	442	403	545
<b>2013/14</b>	442	730	618	395

## Bereavement Support

Table 95: total people seen by Bereavement Support services, 2008-2014

	Number of organisations returning data	Total people seen
<b>2008/09</b>	127	38,698
<b>2009/10</b>	123	41,510
<b>2010/11</b>	130	42,798
<b>2011/12</b>	121	36,366
<b>2012/13</b>	125	39,574
<b>2013/14</b>	112	32,279

Table 96: range in the size of Bereavement Support services, 2008-2014

Year	Number of organisations responding	1st quartile	3rd quartile	Mean number of people seen per service	Median number of people seen per service
<b>2008/09</b>	127	75.5	381.5	305	140
<b>2009/10</b>	123	92.25	363.5	329	196.5
<b>2010/11</b>	130	85.25	393	329	168
<b>2011/12</b>	121	88	314	301	149
<b>2012/13</b>	125	92	336	317	184
<b>2013/14</b>	112	103.75	381	288	178

Table 97: ages of people accessing Bereavement Support services, 2008-2014

Year	Number of services responding	Under 16	16-18	19-24	25-64	65-74	75-84	85+	Not known	Total
<b>2008/09</b>	94	1,066	134	346	4,785	2,035	1,561	543	12,961	24,371
<b>2009/10</b>	111	1,421	268	484	8,495	3,627	2,971	1,097	20,473	38,834
<b>2010/11</b>	124	1,612	303	697	9,564	4,703	3,697	1,477	15,632	37,608
<b>2011/12</b>	122	1,724	355	390	8,984	3,885	3,100	1,070	15,047	34,790
<b>2012/13</b>	123	1,982	402	535	10,019	4,000	2,893	1,003	14,670	35,704
<b>2013/14</b>	112	2,048	394	702	10,631	4,022	2,646	1,030	9,864	31,416

**Table 98: sex of people accessing Bereavement Support, 2008-2014**

	<b>Number of services responding</b>	<b>Female</b>	<b>Male</b>	<b>Total</b>
<b>2008/09</b>	87	11,723	7130	18,853
<b>2009/10</b>	106	18,873	10,956	29,829
<b>2010/11</b>	122	20,718	12,362	33,080
<b>2011/12</b>	121	19,485	11,211	30,696
<b>2012/13</b>	122	22,032	11,999	34,031
<b>2013/14</b>	110	20,046	10,443	30,489

**Table 99: ethnicity of people accessing Bereavement Support, 2008-2014**

	<b>Number of services responding</b>	<b>White</b>	<b>BAME</b>	<b>Not stated</b>	<b>Total</b>
<b>2008/09</b>	88	7,912	288	13,908	22,109
<b>2009/10</b>	103	13,241	445	22,058	35,744
<b>2010/11</b>	108	15,977	544	19,827	36,348
<b>2011/12</b>	114	13,253	528	20,624	34,527
<b>2012/13</b>	119	13,684	628	21,148	35,502
<b>2013/14</b>	107	14,965	690	15,857	31,513

**Table 100: breakdown of people of BAME origin accessing Bereavement Support, 2008-2014**

	<b>Mixed/Multiple ethnic groups</b>	<b>Asian/Asian British</b>	<b>Black African/ Caribbean/ Black British</b>	<b>Other ethnic group</b>
<b>2008/09</b>	41	108	102	37
<b>2009/10</b>	64	114	193	74
<b>2010/11</b>	79	149	209	107
<b>2011/12</b>	85	147	213	83
<b>2012/13</b>	120	173	228	107
<b>2013/14</b>	169	217	219	85

**Table 101: types of contacts recorded by Bereavement Support services, 2008-2014**

	Number of services responding	Phone - under 10 minutes	Phone - over 10 minutes	Unfacilitated group	Facilitated group	Individual support	Individual counselling	Complex intervention	Other	Total
<b>2008/09</b>	123	25,802	25,590	3,769	23,643	32,096	28,176	988	7,119	147,183
<b>2009/10</b>	124	30,216	27,119	5,439	19,039	39,235	39,116	313	13,115	173,592
<b>2010/11</b>	125	36,460	24,833	4,931	18,288	38,078	37,737	532	13,177	174,036
<b>2011/12</b>	122	35,897	21,851	2,126	16,935	33,706	33,570	1,279	14,528	159,892
<b>2012/13</b>	120	37,579	27,344	2,994	19,453	35,966	37,423	874	18,951	180,584
<b>2013/14</b>	107	36,800	24,694	4,049	14,477	40,335	33,695	172	14,682	168,904

**Table 102: length of support recorded by Bereavement Support services, 2008-2014**

	1 session	Under 3 months	3-6 months	6-12 months	1 yr+	Total
<b>2008/09</b>	3,212	3,938	2,174	1,501	1,069	11,894
<b>2009/10</b>	4,496	4,750	3,554	3,576	1,964	18,340
<b>2010/11</b>	6,521	5,387	3,733	3,423	2,839	21,903
<b>2011/12</b>	3,497	5,714	4,348	4,158	2,750	20,467
<b>2012/13</b>	2,570	5,858	4,568	2,655	4,865	20,516
<b>2013/14</b>	2,314	6,404	4,789	3,170	1,590	18,267

**Table 103: diagnosis of deceased relative or friend reported by Bereavement Support clients, 2008-2014**

	Cancer	Other	Not known	Total
<b>2008/09</b>	13,488	2,716	6,878	23,082
<b>2009/10</b>	24,451	4,006	9,211	37,668
<b>2010/11</b>	24,050	3,976	6,785	34,811
<b>2011/12</b>	21,753	3,655	7,484	32,892
<b>2012/13</b>	22,427	3,970	7,300	33,697
<b>2013/14</b>	17,661	3,258	7,997	28,916