



Heart of England

HOUSING AND CARE LTD

Meeting the Needs of People with Multiple Conditions

Good Practice within Care Homes

Sharon Blackburn - Executive Director
Older People



- Seeing the whole person
- Understanding the conditions and how they inter relate.
- Medication
- Multiple Professionals
- Communication
- Systems/services not connected



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Solutions

- The Person First and Foremost
- Staff development
- Community Matron
- Integrated Health and Social Care Services/Teams



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Opportunities

- Utilise the knowledge of staff in Care Homes
- See Care Homes and the people who live and work in them as part of the solution
- Communicate